

Account Geneous

CASE STUDY CASE STUDY CASE STUDY

GENEOUS SOFTWARE provides Identity Management (IdM and IAM) solutions to increase enterprise security with enhanced access control and improved efficiency. Authentication, role and rule based access control (RBAC), database and directory integration and reduction in helpdesk calls are all provided with the implementation of GENEIOUS solutions.

The ability to implement the solutions quickly in order to provide a rapid return on investment (ROI) is a fundamental part of the GENEIOUS design. The scalability and ROI provided by Geneous solutions makes them ideal for enterprises from a few hundred employees to tens of thousands.

ACCOUNT GENEIOUS allows you to manage user accounts on the following platforms

- AIX
- Tru64
- HP_UX
- Linux
- Sun Solaris
- OS/400
- OS/390
- Open VMS
- Windows 2000/2003 AD
- LDAP

Applications and Databases

- MS Exchange
- SQL Server
- Oracle
- Lotus Notes/Domino
- SAP/RS

Web Identity Management and Provisioning Solution

ACCOUNT GENEIOUS enables the enterprise to provision and manage user accounts and id's with efficiency and enhanced security, without difficult and costly implementation associated with products from other leading vendors.

ACCOUNT GENEIOUS gives you centralised provisioning over your company's heterogeneous range of systems. It is an 'out-of-the box' web based solution that usually needs only minor adaptations or customisation. It provides significantly better value than the systems from many other provisioning companies as it may be quickly and easily implemented with a minimum of additional services or consultancy. A multi-platform environment has been available for several years and includes native support for a number of UNIX platforms, OpenVMS and Windows. Geneous has continued to add additional platforms and many international companies have recognised the advantages of the product for in house solutions as well as for managed outsourced tasks and implemented accordingly.

CASE STUDY 1

A major Pharmaceutical Company, having 12,500 users on UNIX (HP and Sun Solaris) with Trusted System and clustering.

THE REQUIREMENT

- Improve efficiency including speed of provisioning new accounts
- Enhance security with elimination of orphan accounts and removal of staff leavers
- Reduce helpdesk calls
- Save costs through reduction in support staff
- HR to be the prime source and database for all accounts
- Centralised administration

THE SOLUTION

...to implement **Account Geneous**. The implementation was completed within a few weeks and required minimal consultancy.

continued overleaf



Account Geneous



CASE STUDY 1 *continued*

- They operated previously with approximately ten administrators with varied levels of access – 'Help Desk', 'System Manager', 'Security Manager' and 'Reports Manager'
- They now operate with approximately four users of **Account Geneous**
- Supporting approx 150 UNIX servers and 12,500 users
- Training was provided by Geneous software together with telephone and on-line support and included:
 - Use of Pre/Post-Processing scripts
 - Creation of Connectors for target machines
- The company is using their existing personnel database as the Subscriber Database for **Account Geneous**. All relevant changes made in HR are propagated to corresponding accounts via **Account Geneous**

All requirements have been met with **Account Geneous**.

CASE STUDY 2

A major Public Service company having 15,000 users spread over 500 'local offices' on Windows in a single domain.

THE REQUIREMENT

- Improve efficiency including speed of provisioning new accounts
- Enhance security with elimination of orphan accounts and removal of staff leaves
- Reduce helpdesk calls
- Save costs through reduction in support staff
- De-centralized management of Windows NT / W2K on a large scale

THE SOLUTION

... to implement **Account Geneous**. The implementation was completed within a few weeks and required minimal consultancy.

- De-Centralized Management of user accounts in a single NT Domain by remote managers
- Approximately 500 users of **Account Geneous** (one in each branch) with very limited access
 - Change Passwords
 - Disable / Enable
 - Assign Group membership
- Decentralized Access Control by use of Smart Profile
 - Access is granted to the **Account Geneous** administrator (office manager) via membership of NT group
 - Once logged on the **Account Geneous** administrator can manage users only in own office group

- Centralized management by the Administration Team to have overall control via **Account Geneous**
- Training was provided by Geneous Software together with telephone and on-line support. Very few on-site visits were required

All requirements have been met with **Account Geneous**.

Other available Geneous modules

ACCOUNT GENEIOUS SINGLE SIGN-ON (SSO)

Single access to all the systems and applications of a user with a single userid and password when implemented with **Account Geneous**.

PASSWORD GENEIOUS-SYNC (PGS)

May be implemented 'stand alone'. Password Synchronisation across multiple platforms. User needs only one strong password to enforce better policies and reduce helpdesk calls

PASSWORD GENEIOUS-RESET (PGR)

May be implemented 'stand alone'. User's self-reset of own password without helpdesk intervention

CONTACT & SUPPORT INFORMATION

GENEIOUS Software AG

Steinhalderstrasse 8
CH-8054 Geroldswil / Zürich
Switzerland

TEL +41 (0)1 747 82 60
FAX +41 (0)1 747 82 61
EMAIL office@geneous.com
SUPPORT support@geneous.com
INTERNET www.geneous.com

UK CONTACT INFORMATION

Pro:Atria Ltd

The Old Exchange, South Cadbury, Yeovil,
Somerset, BA22 7ET United Kingdom

TEL +44 (0)1963 441211
FAX +44 (0)1963 441212
EMAIL sales@geneous-software.co.uk
SUPPORT support@geneous-software.co.uk
INTERNET www.geneous-software.co.uk

